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Chatbot Builder is an add-on module for Danielle Software which allows for an easy customisation of existing chatbot answers and even for the creation of bespoke inquiry-response pairs according to your company's needs and preferences.

While the Danielle Talk chatbot already includes a comprehensive set of dialogue options out of the box, the requirements regarding chatbots are as unique as the companies that use them. Thus, options may be required that are tailored to your company's individual needs. Whether you have a trade and repair business and want to make contact details of important suppliers available to your employees, you are a software development company and want to provide instructions regarding your development processes to your programmers, or run a nursing service and want to make patients' medical provision instructions accessible to your nurses anytime and anywhere – the chatbot builder is your solution.

The customisation and creation of new dialogues is done in a discrete chatbot management environment.

The following subsections describe how to subscribe to and use the Danielle Talk Chatbot Builder:

- [Subscribing to the Chatbot Builder](#)
- [Accessing the Chatbot Builder](#)
- [Customising Chatbot Answers](#)
- [Deleting Customised Chatbot Answers](#)
- [Creating New Questions-Answer Pairs](#)